



Customer Brief: Com Express

Company Overview

Com Express is a full-service technology solution provider offering systems and network integration, High Speed Internet Access (HSIA) solutions, and 7x24 guest support for the hospitality industry nationwide. Com Express and ValuePoint Networks have partnered on numerous Wi-Fi projects addressing the needs of the hospitality and public access markets.

Application

Com Express needed to upgrade a number of hotel systems to be compliant with the Brand standards. The key requirement was for an Auto-IP or “plug and play” function to automatically handle different laptop configurations and allow guests seamless access to the Hotels’ HSIA systems. Com Express had been using another vendor’s gateway that simply could not meet the brand’s requirements. Com Express approached ValuePoint for a more advanced solution.

Solution

ValuePoint recommended their industry leading NC-3500 gateway as the best solution, and at the best price. The NC-3500 supports up to 200 concurrent users, and has an advanced Auto-IP or “plug and play” feature to accommodate different laptop configurations. In addition, it supports smtp redirect, http proxy redirect, Dynamic VPN pass-through, bandwidth and session limiting, and a host of other features to allow virtually any guest configuration to access the HSIA system seamlessly. This not only meets the brand requirements but minimizes Com Express’ support burden.

Customer Testimonial

Montie Fortkamp President of Com Express is very pleased with the overall performance and results of the NC-3500. The NC-3500 has met the brand standards and is enabling Com Express to grow their business with a state of the art gateway solution at a very competitive price.

For more information about ValuePoint Networks products and solutions contact:

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